

Satisfaction Survey for Distributors of the Qlicksmart Products – 2026

Thank you for giving us five minutes of your time to tell us about the experiences you've had with Qlicksmart's products and team members.

This short survey is one of our ISO 13485 initiatives for continual improvement of our services and products to you, our valued distributors.

To show our thanks, every person who completes the survey and provides their email address in the last question goes into the draw to win an AUD200 credit note. Winners will be notified by email. See full terms and conditions at:

<https://drive.google.com/file/d/1e0E-1GfBTCKwgRhMGkxhSg68qkVVrMWL/view?usp=sharing>

Your privacy is very important to us. Please be assured that your personal details will not be passed onto anyone outside of our organisation.

We appreciate your time and honest feedback.

—The Qlicksmart Team

* Indicates required question



Firstly, we would like to learn a little bit about you and your company.

1. What is your company's name? *

2. How long have you been a distributor of the Qlicksmart safety products for? *

Mark only one oval.

- Less than 12 months
- 1 – 2 years
- 3 – 5 years
- 6 – 10 years
- 10+ years

3. Why did you first start supplying Qlicksmart's safety products? *

Check all that apply.

- Requests / demands from customers
- Fit our product portfolio
- To improve safety for customers
- Recommended by another distributor / supplier
- Other: _____

We want to hear your thoughts and experiences regarding Qlicksmart / Smartstream.

4. Please rate how much you agree or disagree with the following statements, on a scale of 1 (strongly disagree) to 5 (strongly agree). *

Mark only one oval per row.

	1 – Strongly Disagree	2 – Disagree	3 – Neither Agree nor Disagree	4 – Agree	5 – Strongly Agree
I find it easy to place orders for Qlicksmart products.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Deliveries from Qlicksmart arrive in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I always receive the products which I ordered.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The products I receive from Qlicksmart are in good quality (non-faulty).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like my enquiries and/or complaints were responded to by Qlicksmart personnel.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with Qlicksmart’s services to me (e.g. attitude of Qlicksmart personnel, response time, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend Qlicksmart and their products to others.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Do you have any suggestions for how Qlicksmart / Smartstream can improve our services to you? *

6. Did you partake in the Qlicksmart Joint Marketing Fund? *

Mark only one oval.

- Yes *Skip to question 7*
 No *Skip to question 8*

7. If yes, was the Joint Marketing Fund useful?

8. Any other types of products you think Qlicksmart should invent or carry? *

9. Is there anything else you wanted Qlicksmart to know? (e.g., general comments, opinions on our products, good news story, other safety risks that could be addressed with devices). *

10. For prize draw only: what is your email address? (leave blank if you do NOT want to go in the draw)

You're all done!

Please submit your completed survey by sending the PDF to the following email address:
hello@qlicksmart.com.

Qlicksmart Growth Plan Distributors Summary



<https://www.youtube.com/watch?v=H06GgJUhh&w>

Our exclusive Distributor Portal contains marketing materials, regulatory information, Qlicksmart product sales videos, and more. Register or login at:

<https://smartstream.com.au/distributor-portal/>

