

Qlicksmart's Customer Satisfaction Surveys 2025

Incentive prizes – terms and conditions

To encourage participation, every person who completes a Qlicksmart Customer Satisfaction Survey from 30th April to 31st July 2025, AEST 11:59pm and provides their email address goes into the draw to win an AUD100 gift card.

The Terms and Conditions of these prizes are set out below.

- The survey incentive prize draw is run by Smartstream Pty Ltd, located at Level 1, 148 Boundary Street, West End QLD 4101. Telephone number 07 3844 1182.
- Qlicksmart Product Survey respondents who provide their email address will automatically be entered into the prize draw. There shall be one entry per individual email address.
- Entrants into the draw shall be deemed to have accepted these Terms and Conditions.
- Winners will receive an AUD100 gift card.
- Smartstream retains the right to substitute the prize with another prize of similar value in the event the original prize offered is not available.
- Smartstream accepts no responsibility for the prize being lost or damaged during transport, and retains the right not to arrange a replacement gift should this occur.
- Winners will be drawn by Smartstream at Level 1, 148 Boundary Street, West End QLD 4101.
- The draw will be performed by a random process and the winners will be notified by email.
- If a winner cannot be contacted within three (3) months of the draw, then the winner's prize will be forfeited and Smartstream shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within three (3) months or else they will also forfeit their prize).
- If a winner rejects their prize, the winner's prize will be forfeited and Smartstream shall be entitled to select another winner.
- The prize will be sent to the winner via email.
- Prize winners will not be published by Smartstream.
- The prize is non-exchangeable, non-transferable, and is not redeemable for cash or other prizes.
- Smartstream accepts no responsibility for any damage, loss, liabilities, injury, or disappointment incurred or suffered by participants as a result of entering the prize draw or accepting the prize.