

SnapIT Product Satisfaction Survey - 2023

Thank you for giving us a few minutes of your time to tell us about the SnapIT reusable ampoule opener.

To show our thanks, every person who completes the survey and provides their email address in the last question goes into the draw to win an Australian food gift box. See full terms and conditions at: <https://www.licksmart.com/wp-content/uploads/2023/06/End-User-Competition-TC.pdf?v=6cc98ba2045f>

Your privacy is very important to us. Please be assured that your personal details will not be collected and used to identify your answers and will not be passed onto anyone outside of our organisation.

We appreciate your honest feedback.

—The Qlicksmart Team

* Indicates required question



Firstly, we would like to learn a little bit about you.

1. Which region are you from? *

Mark only one oval.

☐ Africa

☐ Asia

☐ Australia/New Zealand

☐ Canada

☐ Central America

☐ Europe

☐ Middle East

☐ South America

☐ USA

☐ Other: _____

2. Which of the following best describes your field of work? *

Check all that apply.

- ☐ Aged Care
- ☐ Anaesthesiology
- ☐ Beauty/Cosmetology
- ☐ Dentistry
- ☐ Dermatology
- ☐ Doctor's clinic
- ☐ Emergency
- ☐ Infection Control
- ☐ Laboratory
- ☐ Mortuary
- ☐ Nursing - Perioperative
- ☐ Nursing - ICU
- ☐ Nursing - Other
- ☐ Ophthalmology
- ☐ Podiatry
- ☐ Pre-Hospital Care
- ☐ Surgery
- ☐ University/School
- ☐ Waste Disposal
- ☐ Veterinary
- ☐ Other: _____

3. How long have you been using the SnapIT for? *

Mark only one oval.

- ☐ Less than 6 months
- ☐ 7-11 months
- ☐ 1-2 years
- ☐ 3-5 years
- ☐ 6-10 years
- ☐ 11+ years
- ☐ Other: _____

4. Which SnapIT model/s are you currently using? *

Check all that apply.



☐ SnapIT Lite (Lightweight Plastic)



☐ SnapIT Personal (Aluminium)



☐ SnapIT Trolley (Aluminium)

☐ I don't know

We want to hear your thoughts and experiences regarding the SnapIT.

5. Please rate how much you agree or disagree with the following statements about the SnapIT from 1 (strongly disagree), to 5 (strongly agree).

*

Mark only one oval per row.

	1- Strongly Disagree	2- Disagree	3- Neither Agree nor Disagree	4- Agree	5- Strongly agree
The SnapIT is necessary in my field of work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SnapIT is easy for me to use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SnapIT's instructions are easy for me to locate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SnapIT's instructions are easy for me understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SnapIT matches its description and instructions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The SnapIT works for me every time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understand how to clean the SnapIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safe using the SnapIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the SnapIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will continue to use the SnapIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I would

recommend the
SnapIT to my
peers/colleagues
SnapIT to my
peers/colleagues

☐☐☐☐☐

Finally, we're interested in your opinions about Qlicksmart and our products.

6. How did you hear about Qlicksmart and/or the SnapIT? *

Mark only one oval.

- ☐ Education Seminar (Online or In-person)
- ☐ Colleague
- ☐ Email campaign
- ☐ Online search (e.g. Google)
- ☐ Sales Representative
- ☐ Social Media
- ☐ Trade Show/Conference
- ☐ Qlicksmart Website
- ☐ Other: _____

7. Why did you (or your workplace) first purchase the SnapIT?

Mark only one oval.

- ☐ Because I have had, or am concerned about an ampoule cut
- ☐ Because it's easy to use
- ☐ Because it can be autoclaved
- ☐ Because it was recommended by a colleague/hospital administration
- ☐ To improve infection control measures
- ☐ Other: _____

8. Do you have any suggestions for how Qlicksmart can improve the SnapIT?

9. Are you aware of any other Qlicksmart products? If so, please indicate which Qlicksmart product/s you are aware of.

10. Is there anything else you wanted Qlicksmart to know? (eg: general comments, good news story, other safety risks that could be addressed with devices)

11. For prize draw only: what is your email address? (leave blank if you do NOT want to go in the draw to win a \$25 gift voucher)

You're all done!

We provide free resources for sharps safety training and implementation on the Qlicksmart Digital Platform at <https://www.qlicksmart.com/digital-platform/>

To learn more about Qlicksmart and our other products you can visit our website at <https://www.qlicksmart.com/>



[v=sWG5rtvSXec](https://www.youtube.com/watch?v=sWG5rtvSXec)

<http://youtube.com/watch?>



This content is neither created nor endorsed by Google.

Google Forms